

Before the
Federal Communications Commission
Washington D.C. 20554

In the Matter Of)	
)	
Section 63.71 Application of)	
)	
Windstream of the Midwest, Inc.)	
)	WC Docket No. _____
For Authority Pursuant to Section 214 of)	
the Communications Act of 1934 to)	
Discontinue the Provision of Service)	
)	

**AMENDED SECTION 63.71 APPLICATION OF
WINDSTREAM OF THE MIDWEST, INC.**

On February 15, 2017, Windstream of the Midwest, Inc. ("Windstream"), through its undersigned counsel and pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, filed an Application to discontinue the provision of digital Centrex and BRI-ISDN services in Omaha, Nebraska. Windstream hereby files this amended application to reflect the revised customer notice provided to affected customers (attached hereto as Attachment 1) and a revised number of affected customers. Windstream also will extend the discontinuance date to April 30, 2017 to allow affected customers sufficient time to take any necessary action. In support of this Application, Windstream submits the following information:

1. Information listed in 47 C.F.R. § 63.71(a)(1)-(4) (47 C.F.R. § 63.71(b)(2)):

a. Name and Address of Carrier (47 C.F.R. § 63.71(a)(1)-(4), (b)(2)):

Windstream of the Midwest, Inc.
4001 North Rodney Parham Rd.
Little Rock, AR 72212

b. Date of Planned Discontinuance (47 C.F.R. § 63.71(a)(2), (b)(2)):

Windstream plans to discontinue Centrex and BRI-ISDN services on April 30, 2017.

c. Point of Geographic Areas of Service Affected (47 C.F.R. § 63.71(a)(3), (b)(2)):

Digital Centrex and BRI-ISDN services will be discontinued in Omaha, Nebraska.

d. Brief Description of the Type of Service to be Affected (47 C.F.R. § 63.71(a)(4), (b)(2)):

The affected services are digital Centrex and BRI-ISDN services.

2. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):

On March 30, 2017, Windstream sent by First Class U.S. Mail notice to all affected customers of the planned discontinuance. A copy of such notice is attached hereto as Attachment 1, which is compliant with, among other things, Section 63.71(a)(5) of the Commission's rules, 47 C.F.R. § 63.71(a)(5).

3. Regulatory Classification of Carrier (47 C.F.R. § 63.71 (a)(4)):

Windstream is nondominant with respect to the services that it proposes to discontinue.

4. Service:

In accordance with Section 63.71(a)(1) of the Commission's rules, 47 C.F.R. § 63.71(a)(1), Windstream submitted a copy of this Amended Application by Federal Express to the Nebraska Public Service Commission and the Office of Governor Pete Ricketts and also to the Secretary of Defense (at the address given in 47 C.F.R. § 63.71(a)).

5. Additional Questions Regarding This Application May be Addressed to the Undersigned.

6. Circumstances of Discontinuance.

Windstream provides the digital Centrex and BRI-ISDN services to be discontinued to 18 small business customers and 25 enterprise business customers in Omaha, Nebraska. Digital Centrex and BRI-IDN services provided on an end-of-life platform that is scheduled to be decommissioned on April 30, 2017. Windstream will assist affected customers in migrating their services to Windstream's supported platform or upgrade to one of our more robust unified communications products.

These customers will not be unduly harmed because they are being provided ample notice of the discontinuance and are being offered alternative services to the ones being discontinued. Furthermore, customers have comparable options at comparable rates from other providers serving Omaha.

7. Conclusion

Windstream believes that the proposed discontinuance is reasonable and necessary. As outlined herein, Windstream will take reasonable steps, to the extent that

is able, to assurance that the discontinuance of this service is not unduly disruptive to the present or future public convenience and necessity. Accordingly, Windstream respectfully requests that the Commission permit it to discontinue the provision of digital Centrex and BRI-ISDN services to customers in Omaha, Nebraska pursuant to Section 63.71.

Respectfully Submitted,

A handwritten signature in black ink, reading "Cesar Caballero", with a stylized flourish at the end.

Cesar Caballero
Senior Regulatory Counsel
Windstream Services, LLC
4001 N. Rodney Parham Rd.
MS: 1170-B1F03-53A
Little Rock, AR 72112
(501) 748-7142
cesar.caballero@windstream.com

March 31, 2017

CERTIFICATE OF SERVICE

I hereby certify that the foregoing Section 63.71 Application was served this 31 day of March 2017, by mailing true and correct copies thereof, postage prepaid, to the following persons to the addresses listed below.

Secretary of Defense
Attn: Special Assistance for Telecommunications
Pentagon
Washington, DC 20301

Nebraska Public Service Commission
1200 N. Street, Suite 300
Lincoln, NE 68508

Office of Governor Pete Ricketts
P.O. Box 94848
Lincoln, NE 68509-4848



Cesar Caballero

Attachment 1

Customer Notice



March 29, 2017

Windstream of the Midwest, Inc.
4001 N Rodney Parham Rd.
Little Rock, AR, 72212

IMPORTANT: Your Services for Account # Ending in XXXX Will Be Impacted Unless You Take Action

Dear <<Customer Name>>:

As a valued Windstream customer, we wanted to follow up with you on the initial letter you received that was dated January 31, 2017, regarding the changes are occurring at the location from which your service is provisioned. We apologize again for any inconvenience this may cause.

Your service for the account referenced above will be impacted unless you take action with your Windstream Care Team. We want to work with you to make you aware of your options and assist you in any way possible to ensure a smooth transition. If you already have contacted your Windstream Care Team, please disregard this letter.

Your service is currently provided on a platform that has reached the end of its useful life, and will be decommissioned as of April 30, 2017. This decommissioning affects customers of Windstream of the Midwest, Inc. located in Omaha, NE subscribing to ISDN-BRI and digital Centrex services; therefore, any time after May 1, 2017, your services will be disconnected.

Please call 800.347.1991 as soon as possible to discuss. Windstream offers several options including multiple next-generation business voice solutions to replace your current service such as Virtual PBX, IP Simple or Dynamic IP.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream of the Midwest, Inc. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Again, we apologize for any inconvenience, and look forward to working with you on a solution that will meet your business needs today and into the future.

Thank you for your prompt attention to this important matter to ensure enough time is allotted to select and migrate to a new solution prior to April 30, 2017.

Sincerely,

The Windstream Team

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1. Information listed in 47 C.F.R. § 63.71(a)(1)-(4) (47 C.F.R. § 63.71(b)(2)):

a. Name and Address of Carrier (47 C.F.R. § 63.71(a)(1)-(4), (b)(2)):

Windstream of the Midwest, Inc.
4001 North Rodney Parham Rd.
Little Rock, AR 72212

b. Date of Planned Discontinuance (47 C.F.R. § 63.71(a)(2), (b)(2)):

Windstream plans to discontinue Centrex and BRI-ISDN services on April 30, 2017.

c. Point of Geographic Areas of Service Affected (47 C.F.R. § 63.71(a)(3), (b)(2)):

Digital Centrex and BRI-ISDN services will be discontinued in Omaha, Nebraska.

d. Brief Description of the Type of Service to be Affected (47 C.F.R. § 63.71(a)(4), (b)(2)):

The affected services are digital Centrex and BRI-ISDN services.

2. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):

On March 30, 2017, Windstream sent by First Class U.S. Mail notice to all affected customers of the planned discontinuance. A copy of such notice is attached hereto as Attachment 1, which is compliant with, among other things, Section 63.71(a)(5) of the Commission's rules, 47 C.F.R. § 63.71(a)(5).

3. Regulatory Classification of Carrier (47 C.F.R. § 63.71 (a)(4)):

Windstream is nondominant with respect to the services that it proposes to discontinue.

4. Service:

In accordance with Section 63.71(a)(1) of the Commission's rules, 47 C.F.R. § 63.71(a)(1), Windstream submitted a copy of this Amended Application by Federal Express to the Nebraska Public Service Commission and the Office of Governor Pete Ricketts and also to the Secretary of Defense (at the address given in 47 C.F.R. § 63.71(a)).

5. Additional Questions Regarding This Application May be Addressed to the Undersigned.

6. Circumstances of Discontinuance.

Windstream provides the digital Centrex and BRI-ISDN services to be discontinued to 18 small business customers and 25 enterprise business customers in Omaha, Nebraska. Digital Centrex and BRI-IDN services provided on an end-of-life platform that is scheduled to be decommissioned on April 30, 2017. Windstream will assist affected customers in migrating their services to Windstream's supported platform or upgrade to one of our more robust unified communications products.

These customers will not be unduly harmed because they are being provided ample notice of the discontinuance and are being offered alternative services to the ones being discontinued. Furthermore, customers have comparable options at comparable rates from other providers serving Omaha.

7. Conclusion

Windstream believes that the proposed discontinuance is reasonable and necessary. As outlined herein, Windstream will take reasonable steps, to the extent that

is able, to assurance that the discontinuance of this service is not unduly disruptive to the present or future public convenience and necessity. Accordingly, Windstream respectfully requests that the Commission permit it to discontinue the provision of digital Centrex and BRI-ISDN services to customers in Omaha, Nebraska pursuant to Section 63.71.

Respectfully Submitted,

A handwritten signature in black ink, reading "Cesar Caballero", with a stylized flourish at the end.

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P.O. Box 94848
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Customer Notice



March 29, 2017

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Your service for the account referenced above will be impacted unless you take action with your Windstream Care Team. We want to work with you to make you aware of your options and assist you in any way possible to ensure a smooth transition. If you already have contacted your Windstream Care Team, please disregard this letter.

Your service is currently provided on a platform that has reached the end of its useful life, and will be decommissioned as of April 30, 2017. This decommissioning affects customers of Windstream of the Midwest, Inc. located in Omaha, NE subscribing to ISDN-BRI and digital Centrex services; therefore, any time after May 1, 2017, your services will be disconnected.

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